

Welcome! The meeting will begin shortly.

Engaging Employees and Leadership Support in Holistic and Mental Health Programs: Case Studies from Two Austin Employers November 3, 2023

Announcements

□ Thanks for joining us today! We're HYBRID

Virtual participants will be muted during the presentation
 Please use chat box for asking questions
 Please turn your cameras off

Questions will be answered at the end of the presentation

Today's Moderator: Susan Thompson – ABGOH Chair



Agenda

□ Announcements & Introductions

□ Speakers

□ Questions & Answers

□ Closing Remarks



Please join us in welcoming our speakers



Lyndsi Parker Senior Director Marvell Technology



Sarah Gregory Global Benefits & Wellness Leader Marvell Technology



Arlin Alvarez Wellness Program Administrator Texas Department of Transportation



Marvell's Wellbeing and Mental Health Programs

Lyndsi Parker

Senior Director, Hardware Engineering November 3, 2023

Sarah Gregory

Global Benefits & Wellness Leader

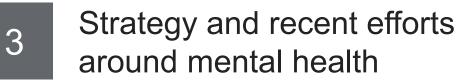
Agenda

About Marvell

1

2

Impact of Marvell's Wellness Program



Marvell

Company founded FY23 revenue \$5.92**B** 1995 Employees 7,200+

Patents worldwide 10,000+



Global fabless semiconductor supplier



Mission

We develop and deliver semiconductor solutions that **move**, **store**, **process** and **secure** the world's data faster and more reliably than anyone else.

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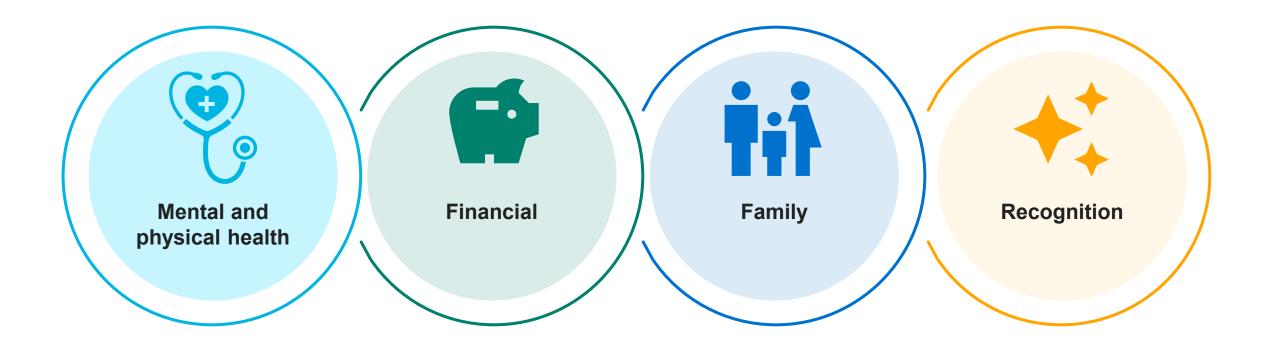
Impact of Marvell's Wellness Program





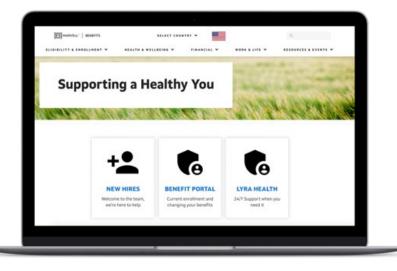
Marvell's Wellness Program

Marvell's benefit pillars Supporting a healthy you



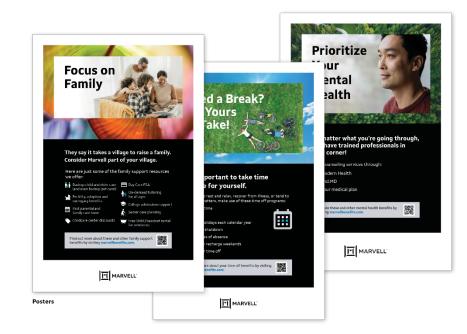
Communicating benefits

Website



Printed mailers





Posters

Slack, email, wellness app, intranet, digital displays, webinars / events

Mental health campaign – 2022



MARVELL



Home mailer



Web banner

Show up for others by showing up for yourself

The past couple years have been really hard. Daily routines have been upended. Work environments have changed. And social lives have been seriously scaled back. It's no wonder you've likely encountered challenges with work-life balance, anxiety, depression or burnout.

For a long time, the stigma surrounding mental health issues kept people who were struggling from seeking the help they needed. That's why at Marvell, we're committed to letting you know you're not alone and to equipping you with the skills and resources you need to maintain your mental health.

Marvell has resources to help support you and your family. Visit marvellbenefits.com/healt to explore all the Marvell benefits that can help you and your loved ones manage stress, improve your well-being and so much more



Don't forget: Being there for others starts with being there for yourself. You can't show up for them if you're running on empty. First, you need to fuel your own engine!

Have a need? We have a resource to help! Occasionally feeling agitated or irritable? 0 You, as well as your spouse/domestic partner and children ages 18 and up, can talk to a Modern Health coach, who can help with relatively minor issues like everyday stress and anxiety. You can also navigate specific topics, like managing stress and increasing resilience, by taking self-directed Modern Health courses through their app or website. T extra support? Feeling anxious or depressed for days on end? You, as well as your spouse/domestic partner and children ages 6 and up, can talk to a Modern Health and your child. therapist, a licensed clinician who can help with longer-lasting, more serious issues. You may also want to explore the additional counseling services provided through our Employee Assistance Program or your health plan (Anthem, Kaiser, Tufts or Canada Life), including telemedicine options. Looking to connect with others? 111 Join a Modern Health Circle, a live community session led by a Modern Health therapist or coach. Circles give you the chance to explore important topics in a safe, supportive group setting. Topics include exploring your relationship to food, self-compassion, healing communities and building habits.

Need help juggling all your daily tasks and responsibilities?

Through your free Care.com membership, you can connect with child, elder and pet care services, and even get help with your household chores.

Have a child with a learning, social or behavioral need who could use

Take advantage of Rethink, an award-winning program that provides live tele-consultations with health experts, as well as easy-to-follow videos and other materials to support you

Find all of these resources and more at marvellbenefits.com. Visit Health > Mental Health Resources for an overview; then, check out Family > Counseling Services for information on the services provided through your health plan.

Home mailer

Manager talking points



Historically, many people have had a tough time opening up about their mental health struggles. That's one of the reasons we at Marvell strongly believe in the importance of addressing our employees' mental health concerns.

Whatever our employees are going through, we want them to know they're not alone, and we want to equip them with the skills and resources they need to achieve optimal health and happiness.

Remember that every team member's well-being they're better able to show up for all the people in their lives, including their coworkers.

To learn more about the Marvell benefits that can help you and your team members be your best-at work and at home-visit Marvell's Global Mental Health website.

Be a Mental Health Role Model

As a manager, you can have a big influence on how your team members think about mental health. Here are a few ways you can make a difference.



1 Let your team members know that you're always available to listen, no matter what challenges they're facing. You may even want to make mental health check-ins a part of your regular one-on-one meetings. See page 3 for tips on recognizing when a team member may need help and how to start that conversation

Encourage conversation.

Normalize mental health. 2 When you're having these conversations with your team members, make it clear that going through difficult times is perfectly normal and that it's important to seek help when they need it. If you feel comfortable doing so, consider sharing some of the struggles you've gone through.





Be a benefits ambassador. 3 Try out some of our well-being resources, like Modern Health, so you can speak with experience when you recommend them to team members.

Manager Talking Points 2

MARVELL



Modern Health Circles are live community sessions led by a therapist or coach. Circles can give your team members the chance to explore important topics in a safe, supportive group setting. Topics include managing stress and burnout, coping with stress and anxiety during times of uncertainty, caring for yourself while caring for others, and finding community outside your home country.

And there's even a special Circle for you managers! On Monday, March 28 at 12:00 p.m. PT, join other Marvell managers in a live workshop focused on supporting your team's resilience. Register today for "Supporting the Mental Health of Your Team: Guidance for Leadership and HR Professionals."

Beware of a Crisis Situation

Hopefully the challenges your team members are facing are temporary, situational and relatively easy to work through. But some people may be dealing with much more serious issues. If an employee—or one of their family members—expresses any inclination to harm themselves or others, direct them immediately to the Suicide Prevention Hotline: (800) 273-8255 in the U.S. or (833) 456-4566 in Canada.



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Measuring success

59% of people responded that if they (or a dependent) wanted to talk with a therapist, they would know where to go for support

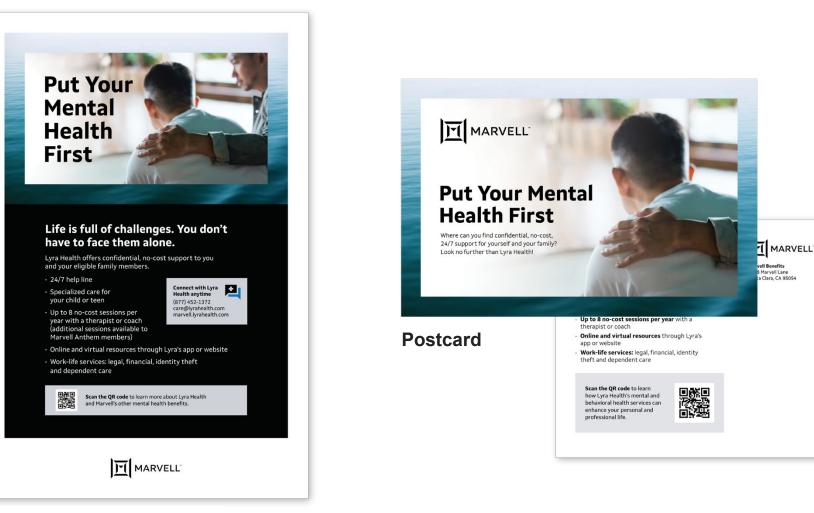
"I haven't ever worked for a company that provided **so many options for mental health**.

72% of people

saw the #benefitswellness-us Slack channel that was launched as part of the mental health campaign

"I didn't necessarily learn anything new, but I do **like the attention paid to mental health**. There has historically been such a stigma associated with even discussing it. Good to see Marvell leaning in here."

New global EAP in 2023



Poster

New global EAP in 2023

Encourage conversation.

Let your team members know that

Connect with Your Team Members

Be a Mental Health Role Model

As a manager, you can have a big influence on how your team members think about mental health. Here are a few ways you can make a difference.

1



Normalize mental health. When you're having these conversations with your team members, make it clear that going through difficult times is perfectly normal and that it's important to seek help when they need it. If you feel comfortable doing so, consider sharing some of the struggles you've gone through.



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Manager Talking

Points

t can be hard to spot signs that a struggling, especially if you're not space with them on a daily basis. ook for, ways to facilitate product	in the same physical Here are some signs to	Always Here to Help Contact Lyra at (877) 452-1372 or marvell.lyrahealth.com.
resources you can recommend. What You're Seeing	How to Start a Conversation	Marvell Resources
Your team member occasionally shows signs of agitation or irritability (seems short-tempered, impatient or unable to focus)	"I've noticed you haven't really seemed yourself lately. I'm just checking in to see if you're okay."	Lyra's 24/7 Care Navigator Team » Lyra's self-guided online resources » Lyra coaching »
Your team member exhibits signs of anxiety and/or depression for extended periods (missing a lot of work, missing deadlines, disengagement)	"There's been a lot going on recently. It's been a challenging time for most of us. How are you feeling these days?"	Lyra's 24/7 Care Navigator Team » Lyra therapy » Counseling services through Marvell health plans (Anthem, Kaiser and Tufts) »
Your team member seems to be struggling with work- life balance	"It's always hard to balance our personal and professional lives, but it's been even harder lately. How do you feel you're managing?"	Lyra's 24/7 Care Navigator Team » Lyra's self-guided online resources » Lyra's work-life services » Care.com » (child, elder and pet care; household services) Time off »
Reminder: During focal review season, pl is an opportunity to engage in a convers member is during a regular 1:1 meeting o f, during focal review, an employee share eference Marvell's resources and to doco	ation around mental health. A more ap or another casual, private setting with is information (unsolicited) regarding t	them.
signs of burnout or the please speak with your	oout the overall health of your t y're having trouble dealing witi HR Business Partner to learn a op led by a Lyra clinician.	n a team member's illness—

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U.S. Manager Talking Points | 3

Always Here to Help

Beware of a Crisis Situation

Critical Incident Response: In the event of a critical incident (e.g., em

can provide an onsite therapist at the im

team at (877) 452-1372 to discuss schee

Hopfully the challenges employees face are temporary, situational and relatively easy to work through. But some people may be dealing with much more serious issues. If an employee—or one of their family members—expresses any inclination to harm themselves or others, direct them immediately to the Suicide Prevention Hotline (800) 273-8255. You can also refer them to Lyra's 24/7 Care Navigator Team: (877) 452-1372.



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HR Guide

Lyra Learn

You can access evidence-based, interactive courses and live events through Lyra Learn, Lyra's eLearning platform. Lyra's Learn offers a broad array of courses for managers, teams and individuals on topics like sleep, parenting, stress, change management, noticing and responding when an employee is

Each curated course features 5–8 chapters that include bite-sized videos, knowledge checks and resources. Employees and managers can browse courses by topic, or HRBPs can assign courses based on team or role.



To access Lyra Learn, log on to learn.lyrahealth.com using your work email address. When you register, use customer code @marvell481.

Lyra Learn for Managers

struggling, and more.

Lyra Learn offers specific resources for managers.

ackling Burnout on Teams: Manager's Guide	Learn the six organizational factors that drive burnout and what you can do as a manager to tackle each one.
urbing Your Burnout	Understand what burnout is, how it develops, and what it may look like in your daily life.
otice and Respond: upporting Mental Health : Work	Spot the signs of distress in colleagues and learn how to provide the right kind of help, whether you're working remotely or onsite.
sychological Safety	Learn how psychological safety allows team members to be themselves and achieve their full potential.
notional Intelligence r Leaders	Identify and deal with strong emotions; learn what emotional intelligence is and isn't and how to cultivate different components of emotional intelligence so you can bring your best self to work.
	HR Business Partners Guide
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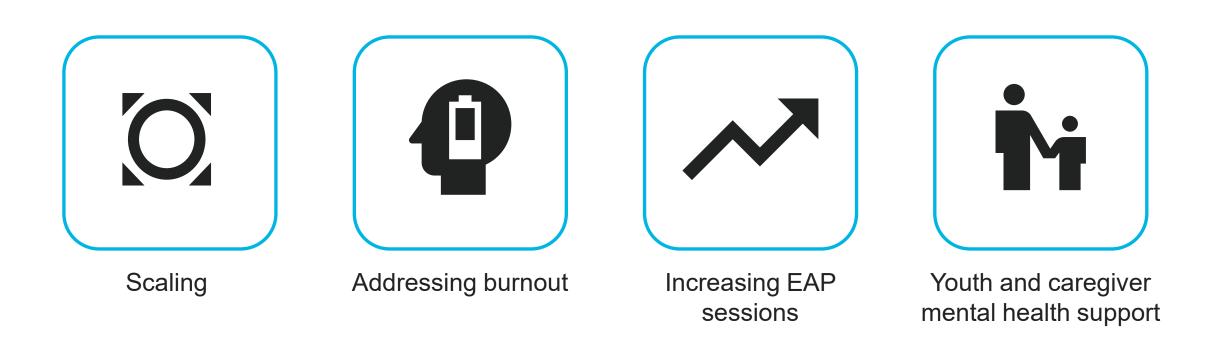
Global Mental Health Week 2023

- Executive leadership fireside chat with EAP's CEO
- Science of Stress webinar
- Breathing campaign

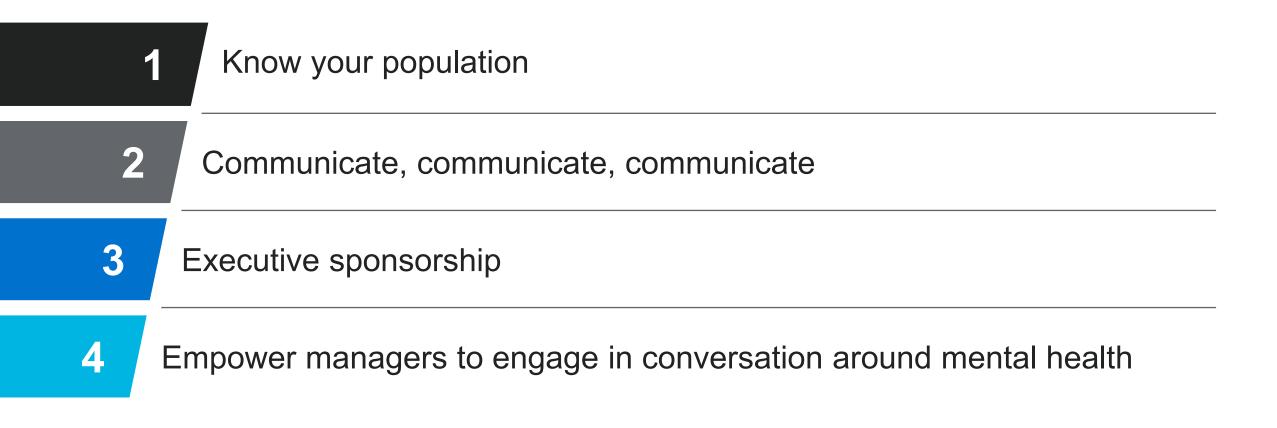
- Activities at each office
- Zoom backgrounds
- Manager communications
- Mental Health "Bingo"







Takeaways





Thank You



Essential technology, done right[™]

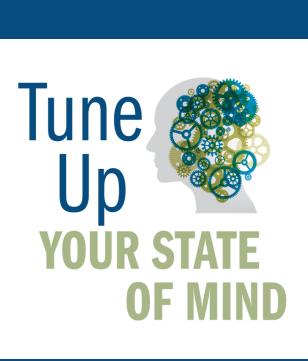
Mental Health in the Workplace:

'Tune Up Your State of Mind' Initiative

Arlin Alvarez Wellness Program Administrator Texas Department of Transportation (TxDOT)



Texas Department of Transportation



Today's Presentation

MAIN TOPICS

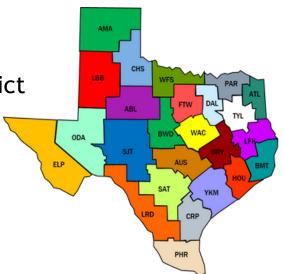
- TxDOT Overview
- A District's Unforeseen Staff Tragedies
- A Comprehensive Response with a Focus on Employee Engagement
- Scalable Solution: Adapting to Each District's Unique Needs



TxDOT at a Glance

"Connecting You With Texas"

- Governmental agency
- ~12,900 employees
- 25 districts (metro, urban, rural)
 - Employee count ranges from 190 1,100/per district
 - ~4,400 maintenance employees
 - Emergency operations
- 34 divisions (HQ in Austin & across the districts)
- 75% Males, 25% Females
- 57% white, 30% Hispanic, 8% black, 5% Asian, 2% other



Mental health in the transportation industry has not traditionally been a topic many talk about, but it's changing!



A District's Unforeseen Staff Tragedies

District Leadership Response: Mental health became a district priority

Initial Response:

- Offered CISDs & one-on-one counseling services to sections in response to employee deaths.
- Provided flexible time off.
- Mobilized other sections to support impacted section.



- Don't know how to best respond to a situation/ how to talk with someone of concern.
- Supervisors felt unequipped to help employees when in a crisis.
- Don't know the warning signs/what to look out for.

District Leadership Response: Mental health became a district priority

Additional Response:

• Coordinated a 2-hour suicide education presentation with NAMI-Central Texas at Supervisor meeting.



Good, but want broader mental health education.

A Comprehensive **Response:**

Tune Up Your State of Mind Initiative



Education

Increase employee understanding of what mental health is, warning signs someone may be struggling, common mental health conditions, & positive ways to manage challenges.



Share Resources & How to Access

Promote mental health resources and ensure employees know exactly where to go for help - for themselves or others.

A novel approach to the term 'preventative maintenance' as part of TxDOT's Foundation 14 Safety Program

Normalize Mental Health Conversations in the Workplace

By talking more about mental health, we create a safe space for people to share and/or seek resources they need.



A Comprehensive Response: Tune Up Your State of Mind

To be most effective, it is designed as a customizable, opt-in initiative where each district would select the components that meet the district's unique needs and interests. It is not a 'one-size fits all' initiative.

'Mental Health at Work' Assessment (baseline)

Identify gaps in awareness, knowledge, and resource support so a more focused mental health promotion strategy can be developed. Created by wellness team, district leadership has final determination on questions.

Section Visits

Visit from district leadership & wellness team to share the 'why' and overview of the initiative. Distribute assessment via QR code or paper copies as many of employees do not have regular access to computer. Discuss interests and answer questions.

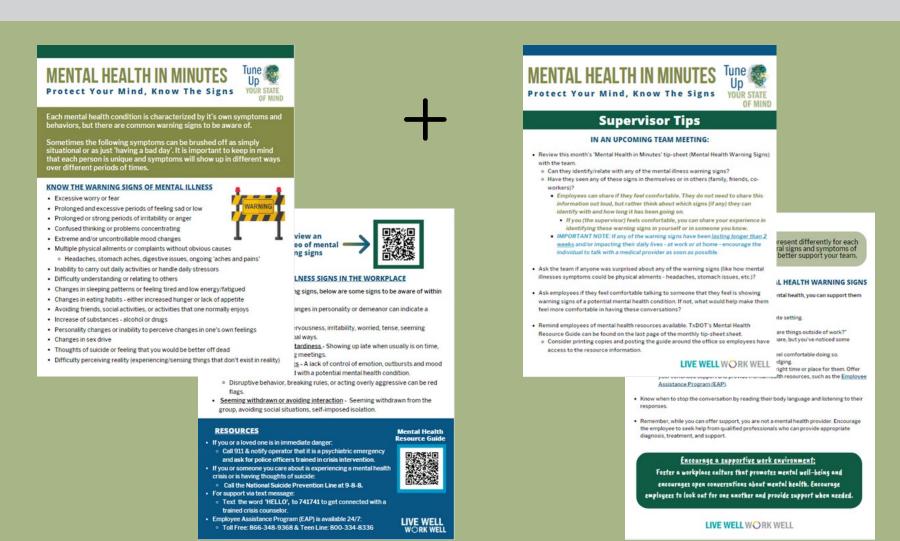
In-Person Trainings with LPC

Statement of Work created by wellness team and may be modified based on what district leadership wants to include. Ideally, LPC would provide customized training to each section. Funding provided by district.

Educational & Resource Support Materials

- Monthly 'Mental Health in Minutes' Tip-Sheets
 + Supervisor Tips (drafted emails, district
 - leaders add personal touch)
- Individual & group resource materials

Educational Support Material: Monthly 'Mental Health in Minutes' Tip-Sheets & Supervisor Conversation Starters

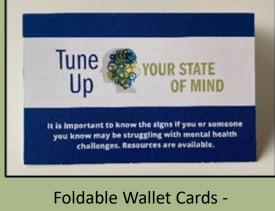


Resource Support Materials



Magnet (Breakrooms) – Mental health warning signs & resources

> Badge Insert – Mental health warning signs & resources



Mental health warning signs & resources





Extensive warry or fran Instabul, anyny, or dwarry Aggressive Feeling said or low over a periody period of time Extense and/or instantiable most changes Extense and/or instantiable most changes Changes In backing potense or tening trend and low en Changes In acting: Instance Augger or lock of appetite Instrument of the Instantiable of the Instantiable of the Instantiable Instrument of the Instantiable of the Instantiable of the Instantiable Instrument of the Instantiable of the Instantiable of the Instantiable Instrument of the Instantiable of the Instantiable of the Instantiable Instrument of the Instantiable of the Instantiable of the Instantiable Instrument of the Instantiable of the Instantiable of the Instantiable Instantiable of the Instantiable of the Instantiable of the Instantiable Instantiable of the Instantiab

Magnet (Home) – Mental health resources



Resource Support Materials



Mouse Pad - QR code to TxDOT Mental Health Resource Guide





Blank 'Tune Up Your State of Mind' Card







Scalable Solution: Adapting to each district's unique needs

Key Takeaways

#1

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Have a foundation, but always assess. Mental health promotion strategy & approach will be different based on employee group. Include supervisors and employees in the planning. Get input on interests & needs.

#2

#3

(WHY?^{`;})

Share the 'why'. Acknowledge & encourage getting comfortable in the uncomfortable. Provide supervisors with tools to engage in mental health conversations in the workplace.

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#4

#5

Promote resources.

Be creative in your promotion.

Promote some more!

Thank You



Arlin Alvarez Wellness Program Administrator

Let's connect!

Email arlin.alvarez@txdot.gov

Phone 512-645-5896

LinkedIn www.linkedin.com/in/arlinalvarez

Questions & Answers

 Use the chat box to share what you learned in the breakout session or to send your questions to our speaker.

A moderator will read questions as they are submitted.



Closing Announcements

□ Please complete today's session evaluation using QR code below (4 questions)



- ABGOH Member Interest Survey in November
- 2024: Partner Certification and Mayors Healthiest Workplaces Awards
- $\hfill\square$ Today's presentation will be posted to the MHFC website.
- □ Thank you to our speakers!